

EDUCATION:

2005 – 2009 University of the West of England, Frenchay Campus, Coldharbour Lane, Bristol, BS16 1QY

BSc Multimedia Computing (HONS) – Awarded: **1st Class with Honors**

2003 – 2005 Wiltshire College Chippenham, Cocklebury Road, Chippenham, SN15 3QD

BTEC National Diploma for IT Practitioners – Awarded: **Distinction, Distinction, Merit** at Level 3

2000 – 2003 Chilton Cantelo School, Chilton Cantelo, Yeovil, Somerset, BA22 8BG

GCSEs English Lang(C), English Lit(B), Mathematics(C), Biology(D), Physics(C), Geography(C), Religious Studies(C), Business/Communication Studies(B), Resistant Materials, Design/Technology(B), Physical Education(C)

SKILLS:

- **MySQL** – Extensive knowledge with over 8 years of experience.
- **HTML/XHTML** – Up to date web W3 standards and also browser compatibility with extensive experience developing for legacy browsers such as IE 5.5 and alike.
- **PHP 4/5** – Industry standard knowledge and understanding with 7 years of experience. Including In-depth knowledge of varies different object orientated frameworks such as Symfony.
- **XML** – 5 years experience with XML, including the use of SOAP for large scale work related projects.
- **CSS** – Use sparingly and to great effect with 10 years of experience, including research and development into future standards (CSS3/HTML5).
- **WebScript** – 2 years of industrial experience with the modules with their own configurations.
- **JavaScript** – Extensive knowledge of jQuery libraries, including the development of plugins and 7 years of experience with standard JavaScript, including 4 years of experience with the use of AJAX.
- **Java** – Working knowledge with 1 year of experience.
- **Visual Basic** – High level knowledge of Visual Basic with 4 years of experience.
- **Action Script** – Used to create 3 or 4 applications/games at University.
- **Lingo** – Used to create a number of small games as University projects.
- **SOAP** – Used on large scale web service projects to interface with a number of different services and functions.
- **Ubuntu** – Working knowledge and understanding of both the graphical and text based interface for servers running the Ubuntu package.
- **LAMP** – Working knowledge of the LAMP framework and administration for server configuration.
- **Applications** (Office 2003/2007, Dreamweaver, Photoshop, Flash, UltraEdit, Premiere Pro, Maya, Director, Collaboration Software, After Effects, Aptana Studio, YSQLYog, Firebug, GIT, IE Tester)

EMPLOYMENT:

Jan 2008 – Aug 2008 Jagex Ltd, 140 Science Park, Cowley Road, Cambridge, CB4 0GF

April 2010 – Present
(Website Development)

Duties & Responsibilities:

- | | | |
|------------------------------|-----------------------------------|---------------------------|
| • Website Development | • Managing Multiple Projects | • Self Management |
| • Website Content Management | • Managing & Building New Portals | • Website Coding & Design |
| • Project Member | • Communicating with Managers | |

Skills gained:

- **Self Management** – This job requires a lot of self management; a typical day to day scenario would be I would be tasked with solving a problem or creating a new section of a website. I would time cost the project initially and based on that estimate, it would then be up to how I manage my time as to whether I reached that deadline or not which would then impact major game releases and updates.
- **Initiative** – This job required a lot of initiative because I had to code in my own style but keep a global style so that my team would know how to update it if I were on another project. It also involved working closely as a team and a lot of technical skill as well as a steep learning curve, including many programming languages, some of which I learnt as I did the job as there were a few in-house languages.

July 2009 – April 2010 Xcite Digital Ltd, 9 Lion & Lamb Yard, Farnham, Surrey, GU9 7LL.
(Website Development)

Duties & Responsibilities:

- LAMP Management
- Ubuntu Server Management
- Senior PHP Developer
- Bespoke Website Development
- Internal Network Support
- Project Management
- Senior Symfony Framework Developer
- JQuery Implementation

Skills gained:

- **Project Management** – Taking control of bespoke website projects from start to finish, ranging from small startup company websites and branding to worldwide media sharing websites with thousands of visitors a day.
- **Programming Frameworks** – In depth knowledge of frameworks and libraries such as the JavaScript library; JQuery, Prototype and powerful PHP frameworks such as Symfony.

Sep 2008 – June 2009 UWE, Temporary Staff Unit, Frenchay Campus, Coldharbour Lane, Bristol, BS16 1QY.
(IT Support)

Duties & Responsibilities:

- First Line Support
- Unix Support
- Windows Support
- Internal Network Support
- Linux Support
- Mac Support
- Communicating with Second Line Support Teams

Skills gained:

- **Problem Solving** – The most important skill needed for this job was problem solving because it was extremely important to create a solution quickly and move onto the next problem as there were thousands of students and staff to support in the faculty. It was common place not to know the solution straight away but have to think of one on the spot.
- **Work Flow Management** – It was essential to plan my work according to severity of the issue. The way in which I went about fixing the issues presented was up to entirely up to myself and that meant deciding what needed to be done and when.

July 2007 – Jan 2008 Jagex Ltd, One Business Park, Cowley Road, Cambridge, CB4 0WZ
(Customer Support)

Duties & Responsibilities:

- Managing A Team
- Controlling Team Quality
- Managing Coverage
- Managing Multiple Projects
- Coding New Systems
- Communicating with HR
- Managing Company Holidays
- Training New Team Members

Skills gained:

- **Management** – This job requires a lot of management skills, both in time and project work, because of the nature of my job I undertake and work through many projects at anyone time and have to manage my time and skill set accordingly, constantly liaising with the operations team and Unit leaders.
- **Communication** – This job required a lot of communication between both people and the development building and player support buildings. I had to keep track of all company holidays and chase up anyone that hasn't booked as well as updates to the resource site which I was team leader for.

Sep 2004 – Jan 2007 Sainsbury's, Bath Road, Chippenham, Wiltshire, SN14 0BJ
(Stock Replenishment & Control)

Duties & Responsibilities:

- Managing Stock Take
- Supervising New Employees
- Controlling Service Quality
- Answering Telephone Calls
- Making Store Announcements
- Ordering & Returns
- Dealing With Complaints
- Communicating With Other Stores
- Training New Employees

Skills gained:

- **Leadership** – This job requires me to take responsibility of others most of the time as on most days I would be in control of the department and dedicate certain jobs to certain people in my team, also helping them with their problems and making sure the department ran as smoothly as possible.
- **Initiative** – Working on the General Merchandise department at Sainsbury's means I am left to problem solve and come up with ways to deal with different situations on the spot, dealing with electrical faults, reductions, customer queries and complaints.

REFEREES:

Given On Request